



# EMERGENCY B·Y·T·E·S



Chicago Veterinary  
Emergency Services  
**ER**  
Open Nights, Weekends & Holidays  
**773.281.7110**

News and information from the Chicago Veterinary Emergency Services

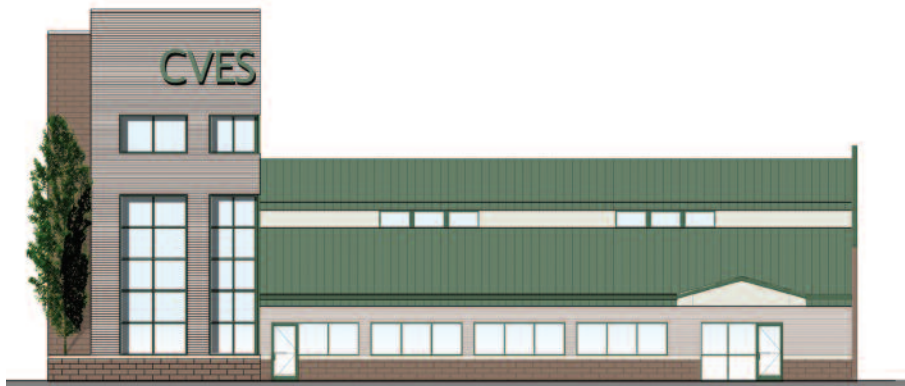
Summer 2009

## The Future of CVES

This year marks the 30th anniversary of Chicago Veterinary Emergency Services (CVES). As a celebration of this milestone, we are expanding our facility and the specialty veterinary services available to you and your regular veterinarian. These changes will make it possible to provide continuity of care through the coordination of treatment plans, hospitalization, and specialty referrals, all based on the plan set forth by your regular veterinarian. The result will be the highest-quality and most efficient care possible for your pet. Our accomplishments over the past 30 years have been dependent on our partnership with your regular veterinarian, and we hope to continue and improve upon that relationship.

In the fall of 2009, we will begin the physical change that will bring us into our next phase of care. The construction will expand the existing structure by 9,330 square feet, more than doubling our current size and bringing the total hospital square footage to 15,754 square feet. The new building will be three stories high and have an elevator to transport clients from floor to floor. This development will allow us to become a round-the-clock, state-of-the-art facility offering core veterinary specialty services in addition to after-hours emergency care.

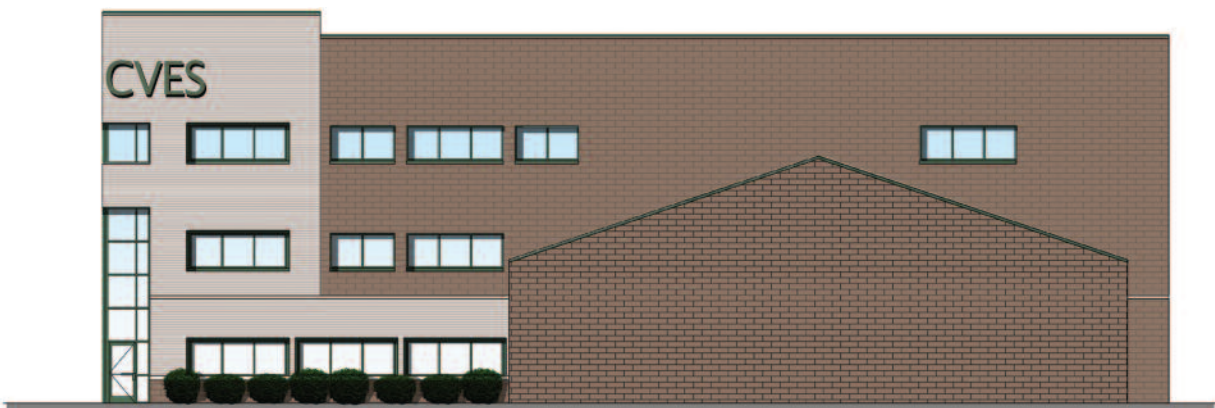
Scheduled to open in the spring of 2010, the expanded facility will be able to offer clients 24-hour care, seven days a week for their critically ill pets. Board-certified veterinary specialists in internal medicine and surgery, as well as other principal specialists, will be joining our team to offer diagnostic and specialty care to those



*The expansion will more than double the size of our current space.*

patients requiring specific attention to an existing medical condition. The new structure will be equipped with state-of-the-art diagnostics, including a magnetic resonance imaging (MRI) and computer tomography (CT) scan suite. An updated surgical suite, extended treatment and procedure areas, and more intensive care units are also planned in the expansion. Our modern on-site medical laboratory will be expanded to include more diagnostic equipment and capabilities. The new building will also include the addition of five more exam rooms for the emergency clinic, along with an expanded lobby area.

Centrally located in the heart of Chicago, on the Clybourn corridor and conveniently reached using Lake Shore Drive, the Kennedy Expressway, or via arterial streets, the CVES expansion will offer all of Chicago's pet owners convenient access to veterinary specialists within the city. With over 30 years of caring for Chicagoland's pets, the experience of CVES is experience you can trust—experience your veterinarian already trusts!



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*Emergency Bytes is published by Chicago Veterinary Emergency Services (CVES). Serving Chicago's pet owners with after-hours care for over 30 years, we provide the highest-quality emergency medical and surgical care when your regular veterinarian is closed. Fully staffed with veterinarians and technicians who are specially trained and experienced in handling animal emergencies, we are just a phone call away!*

# EMERGENCY B·Y·T·E·S

## Meet Our Doctors

CVES is lucky to have some of the best veterinarians in Chicago working relief shifts to help save pets' lives. We would like you to meet some of these very talented and dedicated doctors.

**Kjerstin Jacobs, DVM** is originally from Madison, WI. As a child she was fascinated by the anatomy and physiology books her mother, a speech pathologist, kept around the house. Dr. Jacobs was also intrigued by the many animals around her suburban home and collected all sorts of wildlife. Putting it all together, veterinary medicine seemed like the natural career for her to pursue. Dr. Jacobs followed this passion to Blum Animal Hospital, where she worked as an assistant, and was inspired by Dr. Shelly Rubin to pursue her DVM degree from the University of Wisconsin School of Veterinary Medicine. Dr. Jacobs also did postgraduate work in equine surgery at the University of Pennsylvania's New Bolton Center. She loves to help animals with life-threatening emergencies and finds that CVES is second to none in its ability to manage critical-care patients.

**Rob Castillo, DVM** grew up two blocks from Wrigley Field. He was an only child and his companion was a black Labrador named Claude. Claude showed him just how strong the bond between humans and animals could be. Dr. Castillo began working at North Center Animal Hospital when he was a junior in high school. He attended the University of Illinois, where he earned his DVM degree. Dr. Castillo believes in being thorough, but not overly aggressive, with the cases he sees. He tries to give owners all of the treatment options and then works with them to devise the plan that is best for the pet and the owner. He enjoys the pressure and challenge emergency medicine presents by requiring him to think and react quickly to a situation. Whether thinking through a tough diagnostic case or using his patience and dexterity when performing a difficult surgical procedure, Dr. Castillo always enjoys the work he does.

**Kelly Rasch, DVM** was born and raised right here in Chicago. Even as a child she possessed a keen interest in the sciences and medicine. When coupled with her love for animals, her choice of a career in veterinary medicine seemed only natural. Dr. Rasch did both her undergraduate and graduate studies at the University of Illinois. The excitement and fast pace of the emergency room have always been attractive to her. Not knowing what will walk through the door next is challenging and exhilarating. She loves meeting other pet owners who truly love their pets and want the best possible care for them. Dr. Rasch strives to provide the highest-quality and most compassionate care possible for her patients and loves the great feeling she gets when she is able to make a difference in an animal's life during a critical illness or injury.

## Welcome Dr. Tennyson

CVES is proud to welcome new full time veterinarian Erin Tennyson, VMD, to the practice.

Dr. Tennyson comes from Hightstown, NJ on the East Coast. Since her sister is allergic to animals, she never had pets, but still somehow managed to develop a keen interest in animals. As a student at Yale University, she thought about working with animals in the lab, but soon changed her mind. After receiving her BS in chemistry, she went on to enroll in Veterinary School at the University of Pennsylvania, where she received her VMD. Upon graduation, Dr. Tennyson did an internship in small animal medicine and surgery at Oradell Animal Hospital close to home in northern New Jersey.

Dr. Tennyson loves the emergency room for the wide variety of cases to which she is exposed. Applying compassionate care that focuses on the whole clinical picture, while working with clients to do what is best for them and their pets, is the way she practices medicine on a daily basis. For her, the best part of the job is helping a sick animal make a complete recovery and seeing how excited that animal gets when the owner comes to take him or her home.



*Dr. Erin Tennyson*

## A Closer Look at Digital Radiography

Digital radiography eliminates the use of X-ray film and is cost effective over the long term. Digital images offer the added benefits of faster results, enlargement capabilities, and increased safety; they do not impact the environment, since they eliminate the need for the chemicals necessary in developing film.

Digital X-rays are easily copied onto a CD, allowing clients to take the images with them to their regular veterinarians. Additionally, these images have the capability to be transmitted via the Internet or by e-mail; this allows easy access for specialists and radiologists who may also need to consult them.